

## **x-tention integrates Famedly Messenger into its own patient portal**

- The Famedly Messenger will become part of the overall x-tention solution Orchestra eHealth Suite
- The digital communication tool enables secure messaging between treatment providers and patients
- It can be combined with additional applications such as appointment scheduling or data exchange

Heidelberg/Berlin, 23 February 2023 – x-tention begins working with the Berlin start-up, Famedly, and adds the Famedly Messenger as a new application in its own portfolio. The decentralized communication software enables the exchange of messages and documents, facilitating communication between different actors in the healthcare sector. As a new element of the Orchestra eHealth Suite, the messaging app enhances the range of functions in the x-tention patient portal and additional x-tention developments. Going forward, x-tention will also offer the Famedly TI Messenger (TIM).

### **Treatment is teamwork – an innovative messaging app for secure communication**

The Famedly Messenger is designed to help service providers in the healthcare sector communicate with each other. Hospitals or other medical institutions can use it as part of the x-tention Patient Portal or as a standalone application. The Messenger can be used on a web browser or mobile app, for communicating either internally within an institution or externally with referring doctors, patients or their next of kin.

It guarantees secure data exchange and ensures that service providers can open or close conversations according to defined rules. Entire groups of people can communicate via group chats for teams or therapy groups, even across locations and institutions. "As an integral part of the Orchestra eHealth Suite solution, the Famedly Messenger will be used in x-tention's Patient Portal," says Bernhard Kronsteiner, managing director of x-tention Germany. "It integrates seamlessly with it and it's easy to combine with additional functions such as appointment scheduling or document exchange."

### **Working together to digitalize the healthcare sector**

Both partners' long-standing expertise and experience in early joint projects provide an excellent basis for future healthcare assignments. x-tention and Famedly worked together in 2022 to develop the healthcare platform Curamenta for the Non-Profit Society for Digital Health (GDG), which entered a productive pilot phase last September. Curamenta guides and supports patients with mental illnesses through their treatment and provides a wide range of functions for patients, their loved ones and service providers. The Famedly Messenger is one of Curamenta's central communication functions.

### **Communicating better in the healthcare sector – TI Messenger**

Famedly has consistently followed the core FHIR and Matrix standards ever since they started creating their messenger app. Both standards are specified by gematik for messaging in the healthcare sector. Famedly will obtain gematik TI Messenger certification for the product as soon as possible. The secure TI Messenger allows for more efficient treatment processes while at the same time improving employee satisfaction in medical institutions. "Ultimately, everyone benefits from the improved cooperation between medical and care staff that our communication solution makes possible," says Dr Phillip Kurtz, managing director of Famedly GmbH. "And faster communication makes for optimized treatment, which has a positive impact on patients' health trajectories. By working together, we are helping to improve patient care in the German healthcare sector. It's what drives me as a doctor and what's behind the Famedly vision."

**Image description:** Dr Phillip Kurtz, managing director of Famedly GmbH, and Bernhard Kronsteiner, managing director of x-tention Informationstechnologie GmbH



### About Famedly

Famedly GmbH was founded in 2019 with a vision to digitalize and simplify data and information exchange in the healthcare sector. Today, a team of experienced software developers is working on an open-source data infrastructure with a strict focus on data protection and clinical processes. It is based on the matrix protocol, which is also the foundation of gematik's TI Messenger specifications and guarantees interoperability. As well as their traditional messaging solution, the Berlin-based start-up develops digital workflows for automating medical processes to lighten the daily load of medical and care staff. In addition, the solution can be integrated deep into the service provider's primary systems using medical data standards.

### About x-tention

"IT with care" is what the x-tention group is all about. We harmonize and integrate different IT systems in the health and social care system, enabling our clients to focus fully on their core business. Around 700 x-tention group staff at 15 locations support customers with interoperability, networking, patient portals, cybersecurity, data protection and operations. For more information, see [x-tention.com](https://x-tention.com).

### Links

[famedly.com](https://famedly.com)

[patientenportal.x-tention.com](https://patientenportal.x-tention.com)

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